



Scrutiny - Economy and Resources - 2019/4 to 2019/9

Indicator	Title	Reported	What is best	2019 - Q1	2019 - Q2	Last Qtr Vs Prev Qtr	Data from last year	12 Month Comp	Sep - Target	Perf v Tgt
CUL 080	Town centre footfall trend from previous year	Monthly	Higher	-10.37%	-9.21%	↑	-4.65%	↓		
ECI 104	% of major planning applications decided within 13 weeks or within agreed time (EoT)	Quarterly	Higher	80.00%	85.71%	↑	94.29%	↓		
ECI 105	% of non major planning development decisions within 8 weeks or within agreed time (EoT)	Quarterly	Higher	89.11%	89.09%	↓	87.39%	↑		
ECI 106	24 months to date % of non major planning development decisions within 8 weeks or within agreed time (EoT)	Quarterly	Higher	88.39%	89.00%	↑	84.49%	↑		
ECI 321	Monthly unemployed claimant count	Monthly	Lower	4.38%	4.51%	↓	3.78%	↓		
ECI 327	Employment rate - all people economically active	Annually	Higher							
ECI 329	Average annual income - Darlington residents	Annually	Higher							
ECI 330	Average annual income - Darlington employees	Annually	Higher							
ECI 401	New homes delivered against annual target	Quarterly	Higher	155	349		351	↓	211	↑
FHR 001	Number of FTE working days lost due to sickness (excluding schools)	Monthly	Lower		3.81		3.78	↓		
FHR 003	Number of reportable employee accidents / ill health	Quarterly	Lower	1	2		3	↑		
FHR 008	Number of complaints upheld by the Local Government Ombudsman/Housing Ombudsman	Quarterly	Lower	2	4		7	↑		
FHR 009	Number of complaints upheld by the Information Commissioners Office	Quarterly	Lower	0	1		0	↓		
FHR 019	Staff turnover - Voluntary Leavers	Quarterly	Lower	1.61%	4.13%		3.69%	↓		
HBS 002	Amount in £s of Council Tax arrears collected	Monthly	Higher	£138,494.00	£586,798.00		£866,751.00	↓	£600,000.00	↓

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HBS 003	Amount in £s of Housing Benefit overpayments recovered	Quarterly	Higher	£257,043.00	£516,120.00		£606,247.00	↓	£475,000.00	↑
HBS 009	% of Council Tax collected in year	Monthly	Higher	27.11%	53.28%		52.75%	↑	52.70%	↑
HBS 010	% of Business Rates collected in-year	Monthly	Higher	30.59%	56.77%		56.63%	↑	54.20%	↑
LGP 008	Contracted spend as a % of total non-salary spend	Quarterly	Higher	77.51%	77.61%	↑	75.25%	↑	80.00%	↓
REG 301	Environmental Health : % of food premises which are inspected within the financial year in which they are due	Annually	Higher							
REG 308	Environmental Health: % of premises broadly compliant for food hygiene	Annually	Higher							
REG 312a	% of noise complaints investigated and completed within 6 weeks of the date of receipt (except where diary sheet returned)	Quarterly	Higher	94.77%	95.59%	↑	94.43%	↑		